

Caring for your Gazebo

All materials are treated to best withstand the changeable British weather. It is important however, to follow our safety and care guidelines carefully to ensure that the products are used correctly.

If the units are not maintained, erected and dismantled as instructed on this document, your gazebo may be damaged. Please note that improper use of this equipment can cause serious health and safety risks to you, your staff/colleagues, the general public and surrounding property.

Never leave your unit unattended before it is secured correctly. Always ensure that your shelter is anchored or weighted securely before use. We recommend a minimum of 13kg of weight per leg when a unit is used on hard standing. All gazebos are classed as temporary structures, therefore user discretion is always advised, as to whether it is safe to use or continue using a shelter in particularly bad weather.

We recommend that the canopy is removed from the frame after each use. Please note that if the canopy is left attached to the frame for storage, it is likely to cause damage to the fabric which will not be covered under warranty.

If it is not possible to dry out your gazebo and it's accessories before packing away after use, please ensure that they are unpacked and dried out within 24 hours. This will limit the chance of mould and damage to the materials.

Anchoring and Weighting

- If your gazebo is not pegged or weighted down correctly, your gazebo could pose a serious risk to the safety of you, your staff, the general public and other property in the surrounding areas.
- When using your shelter on grassed areas, you must always ensure that it is anchored down correctly using the pegs and ropes supplied.
- If your unit is to be used on hard standing ground (i.e. concrete, tarmac, pavements etc) you will require a weighting system. We recommend at least 13kg per leg (1 x full sandbag weight or 1 x jigsaw weight).
- User discretion is always advised during bad weather. If in doubt, take the unit down.
- Never leave the unit unattended during bad weather, before it is anchored/weighted correctly or leave it overnight if storms or high winds are likely.
- Any damage caused to your unit due to improper use will not be covered under warranty.

Cleaning

We recommend that your canopy and sidewalls are washed using a mild detergent and a soft scrubbing brush.

Transport & Storage

- We strongly advise that the canopy is removed from the frame after each use. This limits the chance of avoidable damage occurring to the fabric.
- If the canopy is stored whilst still attached to the frame, the movement and vibrations during transportation can cause the metal to rub against the fabric. This can cause the fabric to thin out, increasing the risk of leaks.
- It is recommended that all fabric is dried out thoroughly before it is stored away. If this is not possible, please ensure that the canopy and sidewalls are unpacked and dried out within 24 hours to minimise the risk of mould and damage to the materials.
- When handling your gazebo frame, do not drag the units across the ground, this can cause damage to the metal that may be irreversible.
- When transporting your unit on vehicles, it is advised to load your frame in a vertical position and secure with appropriate straps/ropes. Please note that an upgraded heavy duty tie down kit is available upon request at additional cost
- Damage caused to a gazebo by improper transportation and/or storage is not covered under warranty.

Safety & Maintenance Information

- Windy Conditions - Use stake kit or weight bag set
- Heavy Wind - Take the gazebo down
- Wet Fabric - Let your gazebo dry before closing
- Storage - Use cover bag when not in use
- Cleaning - Use mild detergent and water
- Rain - Do not leave gazebo unattended

Need More Help?

Our team are only a phone call away and more than happy to answer any questions you might have.

Alternatively, you can visit bannerbox.co.uk/guides for more detailed guidance.

bannerbox.co.uk • sales@bannerbox.co.uk • 01246 472 949